

# WSTrust

everything HelpDesk 10 by GroupLink integration

**system integrator documentation**

## Introduction

This document describes integration of WSTrust and everything HelpDesk by GroupLink.

## Requirements

- Installed and running WSTrust Server.
- Installed and running everything HelpDesk, version 10
- Both WSTrust and eHelpDesk must use same LDAP tree with same base DN set.

## Installation

There is comfortable installation script available for installation on Linux platform. You must assign “run” permissions for installation script file `inst_wstrust_ehelpdesk_10-1.2.bin` (e.g., `chmod +x inst_wstrust_ehelpdesk_10-1.2.bin`) and run it (`./inst_wstrust_ehelpdesk_10-1.2.bin`). Script must be run on the server where the everything HelpDesk 10 is installed.

Then follow installation script instructions:

Enter or confirm your everything HelpDesk tomcat directory (default path is `/usr/local/GroupLink/everything_HelpDesk/tomcat`).

Enter or confirm your everything HelpDesk `tomcat/webapp/` subdirectory name (default name is `ehelpdesk`).

Enter or confirm IP address and port where the server part of WSTrust is available (default address is `http://127.0.0.1:8485`).

Now the information about successful connection to the WSTrust server should be displayed. Then the installation is done and You have to restart everything HelpDesk service (typically by running `/etc/init.d/GLtomcat restart`).